



The *Jamaica Travel Specialist Program, A One Love Rewards Program*, serves as a dedicated training platform for the travel agent community to become experts on the destination.

The program uses vibrant, colorful online pages that take the agent into the heart of the destination, providing insider knowledge about the island while showcasing its rich history and lovable people.

To become a graduate of the *Jamaica's One Love Rewards Program*, visit the website oneloverewards.com, create and register your profile then complete the course and become a graduate

Are you a Graduate? Access your Account by clicking on **"Login"** and typing your email address and password.

If your password is not recognized, click **"Forgot password?"** You will receive a message advising you that a link has been sent to your email address. Retrieve the link from your email, click on the link and update your password.

* **A Downloadable Graduate Diploma**

Once you have completed the course and become a graduate, a downloadable graduate diploma will become available on your profile. If you are already a graduate, you should see the diploma icon. Click on the icon to download and print your diploma.

* **Keeping Your Profile Updated**

Go to oneloverewards.com

Go to the **"My Profile"** link at the bottom of the home page and click **"Enter"** Proceed to make changes

Remember, only you can make changes to your account. Keeping your information up to date ensures that we are able to remain in contact with you. The email address under which you are registered in your One Love Rewards Account is your unique identifier and therefore the ONLY thing you CANNOT change. When communicating with us, or when completing registration forms for seminars, fam trips, etc., please make every effort to use this email address.

If you have changed agencies and/or no longer have access to this email address, please create another account (there is no need to re-take the course) give us a call or send an email to afaustin@visitjamaica.com and we will merge both the old and the new account together (this way you don't lose your bookings from the previous account).

* **How To Record Your Bookings:**

Log on to oneloverewards.com, enter your email and password, then click on the **"Enter"** tab under **"Rewards"** to start recording your bookings. **Reminder** - You can record a booking up to 12 months prior to clients travel date; however, the deadline to record your bookings in your account is 90 days following month of your clients' arrival date. *For example, if your clients are arriving in Jamaica in May, you have until August 31st to record the booking.*

* **How to Revise a Booking**

Log on to oneloverewards.com, enter your email and password, then click on the **"Enter"** tab under **"Rewards"**, go to **"View my Bookings"** click on the booking number you would like to revise, change the information you need to click on **"Record booking"** to cancel, click on the booking and click **"Cancel Booking"**

* **Cash Reward For the Top-Booking Travel Agent of the Month**

Each month, a check for US\$300.00 will be presented to the agent who has the most recorded bookings for that month. **(Minimum of 10 room nights required).**

* **Earn Points to Shop in the One Love Rewards Online Store by Recording Your Bookings**

Use points accrued from your recorded bookings to order products & services from the online reward store. Points earned within the One Love Rewards Program are based on the number of nights, number of guests and cost of the trip for each booking. Points may be accumulated up to a maximum of 24 months.

* **Listing on www.visitjamaica.com**

Agent contact information listed on the **"Find a Travel Agent"** on www.visitjamaica.com. Agent must have at least one validated booking recorded in the last 12 months.

* **E-Newsletter - One Love Vibes**

Receive this e-newsletter showcasing current partner deals or promotions. Tips and alerts regarding seminar invitations, fam trips, upcoming events etc.

* Jamaica Travel Specialist – Meet & Assist Courtesy

As a Jamaica Travel Specialist, we can assist with arranging the following for yourself (Travel Agent) and one (1) guest travelling on the same flight. ALL REQUESTS WILL BE PENDING AVAILABILITY. **We do require at least 7-10 business days prior to travel date to process request**

OPTION 1:

Inbound Only: The complimentary Meet & Assist courtesy through our office in Jamaica for you and a traveling companion on arrival (assistance will be from the JTB desk) at the Montego Bay airport through Immigration & Customs. **Our Meet & Assist Courtesy is not affiliated with VIP Attractions/Club Mobay and will not allow access to their VIP Lounge on arrival. In order to qualify, agent must have recorded a minimum of three (3) bookings in the Jamaica Travel Specialist Program within the previous 12 months.**

OPTION 2:

Inbound: The complimentary Meet & Assist courtesy through our office in Jamaica for you and a traveling companion on arrival (assistance will be from the JTB desk) at the Montego Bay airport through Immigration & Customs. **Our Meet & Assist Courtesy is not affiliated with VIP Attractions/Club Mobay and will not allow access to their VIP Lounge on arrival. In order to qualify, agent must have recorded a minimum of three (3) bookings in the Jamaica Travel Specialist Program within the previous 12 months.**

Outbound: We can secure a fifty percent discount (including children 2-12 years old - pending availability) for the Club Mobay Departure Lounge, which includes:

- “ Admission to VIP Departure lounge
- “ Fast track through Security
- “ Wi-Fi
- “ Snacks and open bar (drinks like Red Stripe & freshly made snacks)

OPTION 3:

Inbound & Outbound: The **VIP Bundle** (Travel Agent Bundle) arranged through **VIP Attractions** at a reduced rate (Up to 3 persons travelling with agent on the same flight) per person which includes: **In order to qualify, agent must have recorded a minimum of three (3) bookings in the Jamaica Travel Specialist Program within the previous 12 months**

- + Admission to VIP Arrival & Departure lounge
- + Fast track through Immigration & Security
- + Wi-Fi
- + Snacks and open bar (drinks like Red Stripe & freshly made snacks)

Benefit for the preferred industry rate, ALL AGENTS MUST PROVIDE to VIP Attractions a valid Accredited Industry Card (IATAN/ CLIA/ ASTA etc.) along with your business card.

To secure your options, register on-line at www.visitjamaica.com/usa/meet-assist/

* Know Your JTB Representative

Your JTB representative covers the area where YOU physically work/reside, not necessarily where your host agency is located. For a list of the JTB Sales Team members and the territories they cover, log on to your account on onlovers.com under “**LIBRARY/RESOURCES**”